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# Motorola D810 series

## Digital Cordless Phone with Answering Machine

EN

**Warning**

Use only rechargeable batteries.
Charge the handset for 24 hours before use.

# Welcome...

EN

## to your new Motorola D811 Digital Cordless Phone!

- Wall mountable freedom base – all handsets fully cordless for locating anywhere within range.
- 1.4" colour display.
- 250 Name and number phonebook.
- Copy phonebook entries between other handsets or your mobile phone SIM card.
- Screensaver clock display.
- Answering machine with 12 minutes digital recording time.
- Send and receive text messages.[1]
- Caller Display shows you who's calling and see details of the last 30 callers in a Calls list.[2]
- Register up to 5 handsets to a single base and register each handset with up to 4 different bases.
- Make internal calls, transfer external calls, hold 3-way conversation between two internal callers and an external caller.

1. You must subscribe to your network provider's Caller Display and SMS Messaging Services for text messaging to work and you must not withhold your telephone number. The Telkom Caller Services required are IdentiCall and Home SMS. Ring 10219 for further information. Some network providers lines May not be compatiblewith this text messaging service.

2. You must subscribe to your network provider's Caller Display service for this feature to work. The Telkom Caller Service required is IdentiCall.

   Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency.

   Alternatively, you may find the answer in the 'Help' section at the back of this guide.

**This User Guide provides you with all the information you need to get the most from your phone.**

**Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.**

**IMPORTANT**

Only use the telephone line cord supplied.

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

**Got everything?**

- D811 handset & charger
- D811 base
- Quick start guide
- 2 x AAA NiMH rechargeable batteries
- Mains power adaptor for the base
- Mains power adaptor for the charger
- Telephone line cord
- Wall mounting screws and wall plugs

**If you have purchased a D811 multiple pack you will also have the following additional items:**

- D811 handset & charger
- 2 x AAA NiMH rechargeable batteries

Mains power adaptor for the charger

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# 1. Getting started

**WARNING**
Do not place your D811 in the bathroom or other humid areas.

## Location

You need to place your D811 base within 2 metres of the mains power socket and telephone socket so that the cables will reach.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference. Your D811 works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal.

To wall mount your D811 base, see “Wall mounting” on page 24.

**HANDSET RANGE**
The D811 has a range of 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and handset either indoors or outdoors, the range will normally be up to 50 metres. Thick stone walls can severely affect the range.

**SIGNAL STRENGTH**
The icon on your handset indicates when you are in range. When out of range of the base, the screen shows Searching... the flashes and the handset gives an out-of-range warning tone every minute. This tone is repeated until you move back into range.

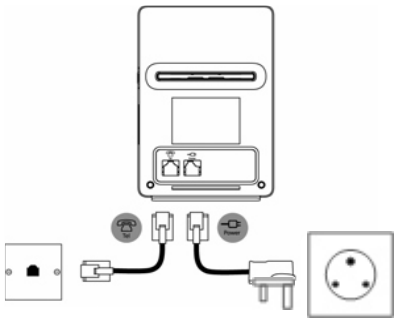
If you are on a call, the line will hang up. Move back within in range. The handset will automatically re-connect to the base.

## Setting up

**IMPORTANT**
The base station must be plugged into the mains power at all times. Do not connect the telephone line cord into the wall socket until the handset is fully charged. Only use the power and telephone cables supplied with the product.

**WHICH POWER ADAPTOR?**
The power adaptor with a clear connector is for the base unit and the power adaptor with a red colour connector is for the charger unit.

## Connecting up the large base

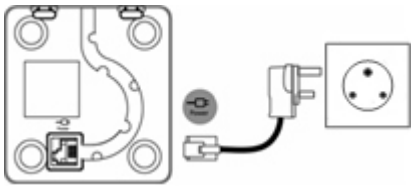


Plug the large mains power cable into the socket marked on the underside of the base and plug the other end into the mains power wall socket and switch the power on.

## Connecting the handset and charger

If you have purchased a multiple pack, this process will need to be carried out for all handsets and chargers:

1. Plug the small mains power cable into the socket marked on the underside of the charger.



2. Insert the 2 x AAA NiMH batteries supplied into the handset. Then slide the compartment cover into place.
3. Place the handset on the charger to charge for at least 24 hours. When the handset is fully charged the icon will indicate that it is fully charged.
4. After 24 hours, plug the telephone line cord from the large base into the telephone wall socket.

**BATTERY LOW WARNING**
If the icon flashes in the display, you will need to recharge the handset before you can use it again.

During charging, the icon will scroll in the display.

**BATTERY PERFORMANCE**
In ideal conditions, fully charged batteries should give about 10 hours talk time or 100 hours standby time on a single charge.

Note that new batteries do not reach full capacity until they have been in normal use for several days.

To keep your batteries in the best condition, leave the handset off the base for a few hours at a time.

Running the batteries right down at least once a week will help them last as long as possible.

The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk/standby time. Eventually they will need to be replaced.

After charging your handset for the first time, subsequent charging time is about 6–8 hours a day. Batteries and handset may become warm during charging. This is normal.

## Setting up your D811

### Welcome screen

1. The Welcome screen will briefly appear, then a list of countries is displayed.
2. Scroll or to your country (operator) and press Select. The handset and base will reset to load the correct settings. The standby screen is then displayed and your phone is ready to use

You can still make and receive calls without first selecting your country and network operator, however the Welcome screen will re-appear until you have configured your phone country Settings unless it has already been setup by the supplier.

# Date and time

Providing you have subscribed to your network’s Caller Display service, the date and time is set automatically for all handsets when you receive your first call.

The date and time is recorded with each answering machine

message you receive.

If you do not have a Caller Display service you can set the date and time manually.

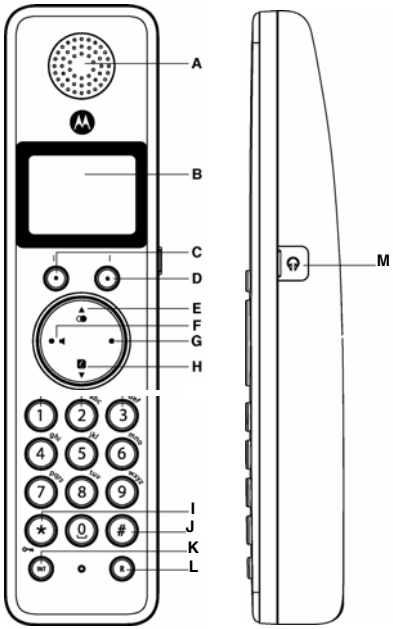
### Set date and time manually

1. Press Menu and scroll ⊛ or ⊛ to Clock & Alarm then press Select.
2. Date & Time is highlighted. Press Select.
3. Enter the date using the format DD/MM/YY e.g. 09 06 07 for 9th June 2007. Enter the time in 12 or 24 hour time format. Press Save. To change the Time Format see page 13.
4. Press ⊛ or Back until you return to standby.

***Your D811 is now ready for use.***

## *2. Getting to know your phone*

### Overview of your handset




**A Earpiece**
**B Display**
See page 6 for an overview of the display icons.
**C Option button (left)**
Press to open the Menu.
Press to select options displayed on screen.
**D Option button (right)**
In standby, press to open the phonebook menu, page 9.
Press to select options displayed on screen.
**E Redial/ Up**
In standby, press to open and scroll through the Redial list, page 9.
In talk mode, press to adjust volume.
In menu mode, press to scroll through the options.
When storing an entry in the phonebook, press and hold to enter a Pause, page 24.
**F Talk/ Handsfree**
In standby mode, press to make and receive calls, page 8.
In talk mode, press to switch handsfree on and off, page 8.
**G End call/ Power on/off**
Press to end a call, page 8.
In menu mode, press to return to standby.
In standby, press and hold to switch the handset off. When off, press to switch the handset back on.
**H Phonebook/ Down**
In standby, press to open and scroll through the Names list, page 9.
In talk mode, press to adjust volume.
In menu mode, press to scroll through the options.
**I ***
Press and hold to switch between Tone and Pulse dialling, page 12
**J #/ Lock**
Press and hold to lock the keypad, page 9.
To unlock, select Unlock and follow the on screen instructions.
**K Int (Intercom)**
Used for internal calls, page 22.
**L R (Recall)**
For use with switchboard/PBX.
**M Wired Headset Socket**
Please use 2 pin headset with 2.5mm connector.

### Handset Display

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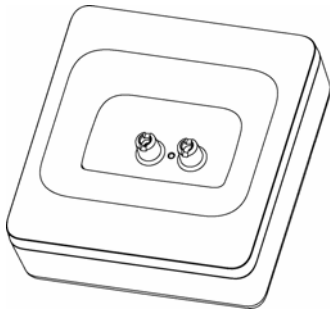
### *Charger*



## Display icons

Displayed in standby mode to indicate handset is in range of the base.
Flashes if you move out of range.

Displayed if ECO Mode is switched on

Handset ringer volume is Off.

Displayed in handsfree talk mode.

Answering machine is On.

An alarm is set.

The keypad is locked.

You have answering machine messages.

You have SMS text messages.*

You have voicemail messages.*

You have missed calls.*

The approximate power levels of your battery are indicated as below:

Battery is fully charged.

Battery is partially charged.

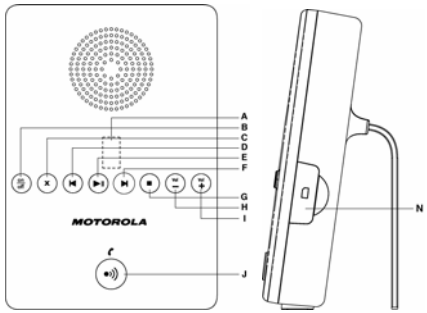
Battery is running low.

Battery is almost fully discharged (Red).

** For this feature to work you must subscribe to your network provider's Caller Display service. A quarterly fee may be payable.*

***NOTE***
*When the memory for TAM, SMS or voicemail messages is full, a white line will appear below their corresponding reminder icon.*

## Overview of the base




**A LED Indicator**
Indicates when the answering machine is on or off, and how many messages you have.

| | |
|---|---|
| When answer machine is ON | Displays the number of messages |
| When memory is full and answer machine is ON | Alternates between "F" and message number |
| During Remote Access of the answer machine | Displays "A" |
| When recording incoming/ outgoing messages and memo | Displays "r" |
| During volume adjustment | Displays "0" - "9" or "H" for highest volume |
| When answer machine is OFF with no activity | Displays "-" |
| On startup | Flash between "C" and message number if the time has not been set |

**B Answering machine On/Off**
**C Delete**
**D Skip Backwards/Replay**
**E Play/Pause**
**F Skip Forward**
**G Stop**
**H Volume Down**
**I Volume Up**
**J Paging Key**
In standby, press to ring the handset(s), page 9.
Press and hold to enter registration mode when registering handsets, page 21.
**K SIM card slot**
Insert your mobile phone SIM card here to copy to and from the phonebook.
*For more information on these control keys, see page 16*

## Navigating the menus

Your D811 has an easy to use menu system.

Each menu has a list of options, which you can see on the menu map on the following page.

When the handset is switched on and in standby:

1. Press Menu to open the main menu.
2. Then use or buttons to scroll through the available options.
3. Press the Select option button to select a menu option or the Back option button to go back to the previous screen.
   To return to the previous menu level, press Back.
   To exit the menu and return to standby, press .

*If no buttons are pressed for 30 seconds, the handset returns to standby automatically.*

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## Menu map

| Text Messaging | Answer Machine | Calls Lists | Agenda | Clock & Alarm | Settings | Registration | Names | Press Names during a call: |
|---|---|---|---|---|---|---|---|---|
| Write Message | Play | Missed Calls | If there is an Event, the following options will be displayed. | Date & Time | **Set Handset** | Register Handset | From menu in standby: | Phonebook list is displayed. |
| Inbox | Play All | Received Calls | Add Event* | Alarm | Ringtone | Select Base | Search | Select OPTIONS: |
| Drafts | Answer On/Off | Dialled Calls | Show Details | Time Format | Ringer Volume | De-register | Add Entry | Add Entry |
| Outbox | Record Memo | Delete Calls | Edit Event | | Receiver Volume | | Copy Phonebook | Show Details |
| Templates | Outgoing Message | | Send as a Text | | Handset Name | | Dialling Codes | Edit Entry |
| Delete Messages | Delete Messages | | Delete Event | | Language | | Memory Status | Delete Entry |
| Text Settings | Answer Settings | | Delete All Events | | Wallpaper | | Delete Phonebook | |
| | | | | | Menu Colour | | Press in standby: | |
| | | | | | Screensaver | | Phonebook list is displayed | |
| | | | | | Light Timeout | | Select OPTIONS: | |
| | | | | | Display Contrast | | Show Details | |
| | | | | | Auto Talk | | Send Message | |
| | | | | | Key Beep | | Edit Entry | |
| | | | | | PABX Access Code | | Copy Entry | |
| | | | | | **Set Base** | | Ringtone | |
| | | | | | Ringtone | | Delete Entry | |
| | | | | | Ringer Volume | | | |
| | | | | | Dialling Mode (not available RSA) | | | |
| | | | | | Ring Priority | | | |
| | | | | | Recall Mode | | | |
| | | | | | First Ring | | | |
| | | | | | System PIN | | | |
| | | | | | Master Reset | | | |
| | | | | | ECO Mode | | | |

*If there is already an event on the list, "Event" is displayed. Otherwise, "Add Event" is displayed.

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## Character map

| Key | Case | Assigned characters and symbols |
|---|---|---|
| ① | L/U* | . , - ? ! ¡ ¿ ' @ : ; / 1 |
| ② | L | a b c 2 ä æ å à ç |
| | U | A B C 2 Ä Æ Å Ç |
| ③ | L | d e f 3 è é |
| | U | D E F 3 É |
| ④ | L | g h i 4 ì |
| | U | G H I 4 |
| ⑤ | L | j k l 5 |
| | U | J K L 5 |
| ⑥ | L | m n o 6 ö ø ò ñ |
| | U | M N O 6 Ö Ø Ñ |
| ⑦ | L | p q r s 7 ß |
| | U | P Q R S 7 |
| ⑧ | L | t u v 8 ù ü |
| | U | T U V 8 Ü |
| ⑨ | L | w x y z 9 |
| | U | W X Y Z 9 |
| ⓪ | L/U | ب 0 |
| ✱ | L/U | bring up symbol table |
| # | L/U | short press to switch between Abc, abc, ABC and 123 mode<br>long press to switch between input languages |

*L = Lower
U = Upper

# 3. Using the phone

***CALL TIMER***
*Your handset will automatically time the duration of all external calls. The handset display shows the call duration both during and for a few seconds after your call.*

## Switch the handset on / off

1. In standby, press and hold ⏻ to switch the handset off. When off, press ⏻ to switch back on.

## Make a call

1. Press ☎.
2. When you hear the dial tone, dial the number.

*If the number dialled matches an entry in the phonebook, the name is displayed.*

## Preparatory dialling

1. Dial the number first. If you make a mistake press Clear to delete the last digit.
2. Press ☎ to dial.

*If the number dialled matches an entry in the phonebook, the name is displayed.*

## End a call

1. Press ⏻.

## Receive a call

When you receive an external call, the phone rings. The display shows External Call and the caller's number or, if the number matches an entry stored in the phonebook, the name is displayed.

1. Press ☎ to answer the call.

## Adjust the earpiece/receiver volume

1. During a call, press ▲ or ▼ to increase or decrease the volume. The display shows the level.

## Secrecy

During a call, you can talk to someone nearby without your caller hearing.

1. During a call, press Secrecy. The display shows Secrecy On and your caller cannot hear you.
2. Press Off to return to your caller.

# Internal calls

## Call another handset

If you have more than one handset registered to the base, you can make internal calls between two handsets.

1. Press INT then the number (1-5) of the handset you want to call.
2. Press OK to dial.

*When an internal call is received, the display shows* Internal Call Handset X *(where X is the calling handset) and the handset number.*

## Transfer a call

You can transfer an external call to another handset registered to the base.

During your call:

1. Press INT then the handset number (1-5) you want.
2. Press OK to dial or press End to cancel the calls request and return to the caller.
3. When the other handset answers you can announce the caller.
4. Press ⏻ to complete the transfer or INT to switch back and forth between both callers.

*If the other handset does not answer, press* End *to return to your original caller.*

## 3-way conference call

You can hold a 3-way conference call between 2 internal callers and 1 external caller.

During a call to an external caller:

1. Press INT then the handset number (1-5) you want.
2. Press OK to dial.
3. When the other handset answers you can announce the caller.
4. Press Join to begin the conference call. Display shows Conference Call.
5. Press ⏻ to hang up.

# Handsfree

Handsfree lets you talk to your caller without holding the handset. It also enables other people in the room to listen to your conversation over the loudspeaker.

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## Make a handsfree call

1. Dial the number then press .
2. Press again. The icon is displayed and you hear your call over the handset loudspeaker.
3. Press to switch the call between the earpiece and the loudspeaker.
4. Press to end the call.

*During a handsfree call, press or to change the volume.*

## Answer a call in handsfree

When the phone rings, press twice to answer in handsfree talk mode.

# Redial

The last 20 telephone numbers called are saved to a redial list. You can then select any of the numbers to redial, delete or copy to the phonebook.

Redial numbers can be up to 32 digits long.

## Redial a number from the redial lists

1. Press the last number you called is displayed.
2. Press or to scroll to the number you want.
3. Press to dial.

## Save a number from the redial list to the phonebook

Please see “Copy a Calls list number to the phonebook” on page 15 for instructions and select the Dialled Calls option.

## Delete a redial number/delete all redial

Please see “Delete a redial number/delete all redial” on page 9 for instructions and select the Dialled Calls option.

## To lock the keypad

You can lock the keypad so that it cannot be used accidentally while carrying it around.

***IMPORTANT***

*When the keypad is locked you can still answer incoming calls and operate the handset as normal. When the call is ended, the keypad lock comes on again.*

1. Press and hold . The handset beeps and is displayed. To unlock the keypad:
2. Press Unlock. Display shows Press # to Unlock Keys.
3. Press .

## Paging/Find handset

You can alert a handset user that they are wanted or locate a missing handset.

Paging calls cannot be answered by a handset.

1. Press on the base. All handsets registered to the base will ring and display Paging Call.
2. Press on the base again to stop the ringing or, on any handset, press Stop or any button on the handset to stop all handsets ringing.

# Phonebook

You can store up to 250 names and numbers in the phonebook. Names can be up to 12 characters long and numbers up to 24 digits. You can also select different ring tones for phonebook entries.

***SEARCH ALPHABETICALLY***

*Press*

*Or*

*Press* Names.

Search *is highlighted. Press* Select.

*The list of entries is displayed.*

*Enter the first letter of the name you want. The first name beginning with that letter is displayed.*

*Scroll to view any other entries beginning with that letter.*

## Store a name and number

If you subscribe to a Caller Display Service and want the name of your caller displayed instead of the number, save the full telephone number including the dialling code to your phonebook.

You can store multiple entries with the same name but, to prevent unnecessary duplicates, you can only store one number once.

1. From standby, press Names. The phonebook menu is displayed.
2. Search is highlighted. Scroll to Add Entry and press Select.
3. Enter the name and press OK.

*When storing a name the first character is upper case and the rest lower case.*

*To change the case manually, Press .*

*To store a Pause in the number field, press and hold .*

*To store a Recall in the number field, press .*

4. Enter the number and press Save.
5. Scroll or to the ringtone you want and press Select. The display shows <NAME> Saved and returns to the phonebook menu.
6. Press Back to return to the previous menu level or to return to standby.

***ENTERING NAMES***

*Use the keypad letters to enter names, e.g. to store TOM:*
*Press once to enter T.*
*Press three times to enter O.*
*Press once to enter M.*

***WRITING TIPS***

*Press Clear to delete the last character or digit.*
*Press or to move backwards or forwards through character/digits.*
*Press to switch between upper and lower case.*
*Press to insert a space.*
*Use for other punctuation characters.*
*You must enter a name to go with a number.*

***OPEN THE PHONEBOOK DURING A CALL.***

1. *During your conversation, press Names.*
2. *Press* Options *to select* Add Entry, Show Details, Edit Entry *or* Delete Entry.

## View an entry

1. Press . The first entry is displayed.
2. Scroll or to the entry you want or search alphabetically.
3. Press Options. The display highlights Show Details.
4. Press Select to display the name, number and ringtone.
5. Press Dial to call the number or Back to return to the previous level.

## Dial an entry

1. In standby, press . The first entry is displayed.
2. Scroll or to the entry you want or search alphabetically.
3. Press to dial the displayed number.

## Edit a name and number

1. Press .
2. Scroll or to the entry you want.
3. Press Options and scroll to Edit Entry and press Select.
4. Press Clear to delete characters, use the keypad to enter new ones then press OK.
5. Press Clear to delete digits, use the keypad to enter new ones then press Save.

6. Scroll ▲ or ▼ to the ringtone you want and press Select to save the entry.
7. Press Back to return to the previous menu level.

## Edit ringtone

1. Press ▼.
2. Scroll ▲ or ▼ to the entry you want.
3. Press Options and scroll ▼ to Ringtone and press Select.
4. Scroll ▲ or ▼ to the ringtone you want and select Select to save the entry or select Default Melody.
5. Press Back to return to the previous menu level.

## Delete an entry

1. Press ▼.
2. Scroll ▲ or ▼ to the entry you want.
3. Press Options and scroll ▼ to Delete Entry and press Select.
4. Press Yes to confirm or No to cancel.
5. Press Back to return to standby.

## Delete entire phonebook

1. Press Names.
2. Scroll ▲ or ▼ to Delete Phonebook and press Select.
3. Press Yes to confirm or No to cancel.
4. Press Back to return to standby.

## Copy an entry to another handset

When you have more than one handset registered to your D811 base, you can copy entries between handsets.

1. Press ▼.
2. Scroll ▲ or ▼ to the entry you want.
3. Press Options and scroll ▼ to Copy Entry and press Select.
4. To Handset is displayed. Press Select.
5. Available handsets are displayed. Scroll ▲ or ▼ to the handset you want and press Select. Copy Phonebook? is prompted on the receiving handset. Press Yes to accept or No to cancel. When completed the sending handset displays <NAME> Copied.
6. Press Back to return to the previous menu level.

## Copy the entire phonebook to another handset

In just a few minutes, you can copy all your phonebook contacts to another handset.

At the handset you are copying from:

1. Press Names.
2. Scroll ▼ to Copy Phonebook and press Select.
3. To Handset is displayed. Press Select.
4. Available handsets are displayed. Scroll ▲ or ▼ to the handset you want and press Select. When completed the display shows the number of entries copied.
5. Press Back to return to the previous menu level.

At the receiving handset:

1. The display shows Copy Phonebook? Press Yes to begin copying or No to cancel.

## Memory status

You can check how much of the phonebook memory is available.

1. Press Names.
2. Scroll ▼ to Memory Status and press Select.
3. Display shows the number of Memory Used and Memory Free entries.
4. Press Back to return to the previous menu level.

## Copy an entry to a SIM card

1. Insert the SIM card into the SIM READER slot on the side of the base.
2. Press ▼ to open the phonebook list then press Options.
3. Scroll ▼ to Copy Entry and press Select.
4. Scroll ▼ to To SIM and press Select.
5. If requested, enter your SIM PIN then press OK.

*The PIN number will be displayed as asterisks for security reasons.*

6. Display shows Please wait...X% as it copies entries from the SIM. When completed the display shows <NAME> Copied.
7. Press Back to return to the previous menu level.

## Copy all entries to or from a SIM card

1. Insert the SIM card into the SIM READER slot on the side of the base.
2. Press Names.
3. Scroll ▼ to Copy Phonebook and press Select.
4. Scroll ▼ to either From SIM or To SIM and press Select.
5. If requested, enter your SIM PIN then press OK.

*The PIN number will be displayed as asterisks for security reasons.*

6. Display shows the name of each entry as they are copied. When completed the display shows the number of entries.
7. Press Back to return to the previous menu level.

### *COPYING TO A SIM CARD*

*While copying to and from SIM, if ◄ is pressed on any handset to make a call or try to send a text, the copying process will stop immediately.*

*However, if an incoming call is received, the copying process is cancelled so that the call can be taken.*

*If the memory becomes full during copying from a SIM, the display shows* Memory Full Not All Copied.

*Most SIM cards are supported, but if the SIM Card format is not compatible, the display shows* SIM Format Not Supported.

### *COPYING FROM A SIM CARD*

*When copying from a SIM only the first 12 characters of each name are copied and the first 24 digits in a number are copied.*

*If an entry with a duplicate number is found, the entry will not be copied.*

Please Insert SIM Card *will be displayed if you have not already inserted a SIM card into the base.*

## Change the dialling code

The Dialling Codes function automatically converts SIM entries beginning with international dialling codes to the local code. For example, on a SIM card, + is the international code and 44 is the country code.
These will be replaced automatically by the local code 0 so that a number beginning +44207 will be converted to 0207.

1. Press Names.
2. Scroll ▼ to Dialling Codes and press Select.
3. Scroll ▼ to the part of the dialling code you need to change, International, Country or Local and press Select.
4. Enter the new code and press Save.
5. Press Back to return to the previous menu level.

# 4. Handset settings

## Handset ringtone

You can set different ringtones for external calls and internal calls.

Select from 10 handset ringtones.

You will hear a sample ring for each one you highlight.

1. Press Menu, scroll to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Ringtone is highlighted. Press Select.
4. Press or to highlight External Call or Internal Call. Press Save to confirm.
5. Scroll or to highlight the ringtone you want.
6. Press Select to confirm.
7. Press Back to return to the previous menu level or to return to standby.

## Handset ringer volume

The handset has 5 ringer volume settings plus Off.

If the volume is set to Off the icon is displayed.

1. Press Menu, scroll to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll to Ringer Volume and press Select.
4. Press or to display the volume level you want. Press Save to confirm.
5. Press Back to return to the previous menu level or to return to standby.

## Receiver volume

This sets the standard volume level for the handset earpiece. There are 8 levels to choose from.

1. Press Menu, scroll to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll to Receiver Volume and press Select.
4. Press or to display the volume level you want. Press Save to confirm.
5. Press Back to return to the previous menu level or to return to standby.

## Handset name

If you are using more than one handset with your D811 base, you can give each handset a personalised name to easily distinguish between the handsets.

A name can be up to 10 characters long.

1. Press Menu, scroll to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll to Handset Name and press Select.
4. Use the keypad to enter the name and press Save.
5. Press Back to return to the previous menu level or to return to standby.

## Display language

The available languages include:

English, Francais, Deutsch, Italiano and Espanol.

1. Press Menu, scroll to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll to Language and press Select.
4. Scroll or to the language you want and press Select.
5. Press Back to return to the previous menu level or to return to standby.

## Wallpaper

1. Press Menu, scroll to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll to Wallpaper and press Select.
4. Scroll or to the wallpaper you want and press View.
5. On the preview screen, scroll or to see available wallpapers.
6. Press Use to confirm the wallpaper.
7. Press Back to return to the previous menu level or to return to standby.

## Menu colour

1. Press Menu, scroll to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll to Menu Colour and press Select.
4. Scroll or to select the colour you want: blue, orange or pink and press Select.
5. Press Back to return to the previous menu level or to return to standby.

## Screensaver

When the screensaver is set to Clock an analogue clock is displayed.

The screensaver comes on when the screen backlight switches off in standby mode. To change the backlight timeout setting, see Light timeout.

1. Press Menu, scroll to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll to Screensaver and press Select.
4. Scroll or to set the Screensaver to Clock or Off.
5. Press Select to select Clock.
6. Press Back to return to the previous menu level or to return to standby.

## Light timeout

Set how long the backlight stays on after the handset has returned to standby screen.

1. Press Menu, scroll to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll to Light Timeout and press Select.
4. Scroll or to set the timeout period you want then press Select.
5. Press Back to return to the previous menu level or to return to standby.

## Display contrast

1. Press Menu, scroll to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll to Display Contrast and press Select.
4. Scroll or to Low, Medium or High then press Select.
5. Press Back to return to the previous menu level or to return to standby.

## Auto talk

If you set Auto Talk to ON, when you receive an incoming call you can answer it just by lifting your handset from the charger. You do not need to press .

1. Press Menu, scroll to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll to Auto Talk and press Select.
4. Scroll or to On or Off then press Select.
5. Press Back to return to the previous menu level or to return to standby.

## Key beep

When you press a button on the D811 handset you hear a beep. You can switch this on or off.

1. Press Menu, scroll to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll to Key Beep and press Select.
4. Scroll or to Off or On then press Select.

5. Press Back to return to the previous menu level or ◔ to return to standby.

## PABX access code

If your D811 is connected to a switchboard, you may need to enter a
one-digit access code in the dialling sequence to be able to connect to the outside line.

The access code will be displayed at the beginning of a number on the screen.

The access code will not be used when you dial the number yourself (rather than for example from the phonebook). This allows you to make calls to other switchboard extensions.

1. Press Menu, scroll ⓓ to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll ⓓ to PABX Access Code and press Select.
4. Scroll ⓐ or ⓓ to On, Off or Set Code then press Select.
   If you select Set Code, enter the switchboard access code e.g. 9 then press Save.
5. Press Back to return to the previous menu level or ◔ to return to standby.

# *5. Base settings*

## Base ringtone

Select from 5 base ringtones.

You will hear a sample ring for each one you highlight.

1. Press Menu, scroll ⓓ to Settings and press Select.
2. Scroll ⓓ to Set Base and press Select.
3. Ringtone is highlighted. Press Select.
4. Scroll ⓐ or ⓓ highlight the ringtone you want.
5. Press Select to confirm.
6. Press Back to return to the previous menu level or ◔ to return to standby.

## Base ringer volume

The base has 5 ringer volume settings plus Off.

1. Press Menu, scroll ⓓ to Settings and press Select.
2. Scroll ⓓ to Set Base and press Select.
3. Scroll ⓓ to Ringer Volume and press Select.
4. Press ⓐ or ⓓ to display the volume level you want. Press Select to confirm.
5. Press Back to return to the previous menu level or ◔ to return to standby.

## Dialling mode

Your D811 is pre-set to Tone dialling. You should not normally need to change this setting. The dial mode options are Tone or Pulse.

1. Press Menu, scroll ⓓ to Settings and press Select.
2. Scroll ⓓ to Set Base and press Select.
3. Scroll ⓓ to Dialling Mode and press Select.
4. Press ⓐ or ⓓ to highlight Pulse or Tone then press Select to confirm.
5. Press Back to return to the previous menu level or ◔ to return to standby.

## Ring priority

When you have more than one handset registered to your base, you can set one handset to ring before the other handsets. This allows one handset user to answer all incoming first, like a receptionist.

Choose All Handsets if you want all handsets to ring at the same time or Select Handset to nominate a handset to ring two times before the others.

1. Press Menu, scroll ⓓ to Settings and press Select.
2. Scroll ⓓ to Set Base and press Select.
3. Scroll ⓓ to Ring Priority and press Select.
4. Press ⓐ or ⓓ to highlight All Handsets or Select Handset then press Select.

   If you choose Select Handset all available handsets are displayed. Scroll ⓐ or ⓓ to highlight the handset you want then press Select.

   Scroll ⓐ or ⓓ to the number of rings you want to set 2, 4 or 6 and press Select.
5. Press Back to return to the previous menu level or ◔ to return to standby.

## Recall mode

1. Press Menu, scroll ⓓ to Settings and press Select.
2. Scroll ⓓ to Set Base and press Select.
3. Scroll ⓓ to Recall Mode and press Select.
4. Press ⓐ or ⓓ to highlight Recall 1 or Recall 2 then press Select to confirm.
5. Press Back to return to the previous menu level or ◔ to return to standby.

## First ring

If you have subscribed to your network's Caller Display service, your D811 does not ring until the caller information has been received and displayed.

However, if you want your handset to ring without waiting for the caller information to be displayed, set First Ring to On. Please note that this will mean the first ring you hear will be the default ringtone. This will change to any ringtone you have set once the caller information is displayed.

1. Press Menu, scroll ⓓ to Settings and press Select.
2. Scroll ⓓ to Set Base and press Select.
3. Scroll ⓓ to First Ring and press Select.
4. Press ⓐ or ⓓ to On or Off then press Select to confirm.
5. Press Back to return to the previous menu level or ◔ to return to standby.

## System PIN

The System PIN is used when changing certain settings and registration / de-registration. The default setting is 0000. You can change this to your own preferred number up to 8 digits.

When you enter a PIN the digits are shown as ****.

1. Press Menu, scroll ⓓ to Settings and press Select.
2. Scroll ⓓ to Set Base and press Select.
3. Scroll ⓓ to System PIN and press Select.
4. Enter the old PIN (original setting 0000) and press OK.
5. Enter the new PIN and press OK.

6. Re-enter the new PIN and press OK.
7. Press Back to return to the previous menu level or ◔ to return to standby.

### Restore default settings

You can restore your D811 to its default (original) settings.

It will not affect the phonebook, calls list or user's data, including personal/recorded outgoing messages and answer machine messages. All handsets registered to the base will be retained. All text, answer machine, handset and base settings will be reset.

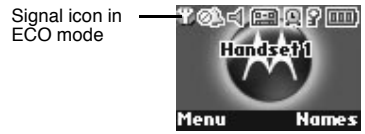
1. Press Menu, scroll ⓓ to Settings and press Select.
2. Scroll ⓓ to Set Base and press Select.
3. Scroll ⓓ to Master Reset and press Select.
4. Select Yes to confirm or No to cancel.
5. Enter the system PIN (original setting 0000) then press OK. The display will show Reset Compete and the unit will restart. If the welcome mode is available then the user is presented with the country selection screen. Please refer to welcome mode section.

### ECO mode

To reduce the level of power emissions, you can select low power or ECO mode. When the ECO mode is set to On, the base transmission power will be reduced.

To turn ECO Mode to On or Off:

1. Press Menu, scroll ⓓ to Settings and press Select.
2. Scroll ⓓ to Set Base and press Select.
3. Scroll ⓓ to ECO Mode and press Select.
4. Press ⓤ or ⓓ to highlight On or Off then press Select to confirm.
   The display will show Set to ON or Set to OFF depending on the selection together with a confirmation tone.




*When set to ON, icon is displayed in place of the standard signal icon.*

***NOTE***
*When ECO mode is set to ON, the handset range will be reduced.*

## 6. Clock & alarm

### Date & time

If you subscribe to your network's caller display service, the base sets the date and time for all handsets whenever a call is received. You can manually set the time on an individual handset.

1. Press Menu, scroll ⓓ to Clock & Alarm and press Select.
2. Date & Time is highlighted, press Select.
3. Enter the date using the format DD/MM/YY.
4. Enter the time and press Save.
5. Press Back to return to the previous menu level or ◔ to return to standby.

### Set alarm

When the alarm is set, the display shows the icon.

Each handset can have a different alarm setting.

1. Press Menu, scroll ⓓ to Clock & Alarm and press Select.
2. Scroll ⓓ to Alarm and press Select.
3. Press ⓤ or ⓓ to select On and press Select.
4. Press ⓤ or ⓓ to select Once, Monday-Friday or On Daily and press Select.
5. Enter the time you want the alarm and press Save.
6. Press Back to return to the previous menu level or ◔ to return to standby.

*If the alarm was set to Once, the will disappear from the screen.*

*If set to On Daily or Monday-Friday, the will remain on the screen.*

### Alarm on /off

Once an alarm has been set, you can switch the setting On or Off.

1. Press Menu, scroll ⓓ to Clock & Alarm and press Select.
2. Scroll ⓓ to Alarm and press Select.
3. Press ⓤ or ⓓ to select On or Off and press Select.
4. Press Back to return to the previous menu level.

### Switch off alarm ring

When the alarm goes off, press Stop.

*If you are using the handset to make a call when the alarm ring is due, the flashes and you hear a beep in the earpiece.*

### Time format

Set the time format to 12 or 24 hour setting.

1. Press Menu, scroll ⓓ to Clock & Alarm and press Select.
2. Scroll ⓓ to Time Format and press Select.
3. Press ⓤ or ⓓ to select 12 Hour or 24 Hour and press Select.
4. Press Back to return to the previous menu level.

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# 7. Agenda

## Add a new event

Use your D811 to remind you of details of up to five events such as birthdays, anniversaries or appointments. The entry can be up to 24 characters long.

Up to 24 characters can be entered as the subject.

1. Press Menu, scroll to Agenda and press Select.
2. If no previous event is stored, Add Event is highlighted. Press Select.
   Or
   If events are already stored, they are listed. Press Options. Add Event is highlighted. Press Select.
3. Enter the subject and press Save.
4. Enter the date (DD/MM) and press Save.
5. Enter the time (HH:MM) and press Save. If the current time format setting is 12 hour, select am or pm.
6. Press or to select Silent or Alarm and press Select.
   If you press Alarm:
   Scroll or to select Once or Annually and press Select.
   If Once is selected, scroll or to select when you want to receive the reminder At event time or 30 min before. Press Select. Display shows Saved.
   If Annually is selected, then the alarm will sound at the event's time.
7. Press Back to return to the previous menu level or to return to standby.

*If you select a silent reminder, the event subject is displayed on screen but no alarm will sound.*

*When the event memory is full, the display shows* Memory Full. *You must delete an event before you can add a new one.*

## Switch off agenda ring

1. The event is displayed. Press View to stop the alarm and see the details of the event. Or press Back to stop the alarm and return to the standby screen. If no button is pressed, the alarm stops after one minute.

## Show agenda details

1. Press Menu, scroll to Agenda and press Select.
2. Stored events are displayed. If required, scroll to the event you want and press Options.
3. Scroll to Show Details and press Select. The description, date and time of the reminder are displayed.
4. Press Back to return to the previous menu level or to return to standby.

## Edit agenda

1. Press Menu, scroll to Agenda and press Select.
2. Stored events are displayed. If required, scroll to the event you want and press Options.
3. Scroll to Edit Event and press Select.
4. Edit the subject and press Save.
5. Edit the date and time then press Save.
6. Press or to select Silent or Alarm and press Select.
   If you press Alarm:
   Scroll or to select Once or Annually and press Select.
   If Once is selected, scroll or to select when you want to receive the reminder At event time or 30 min before. Press Select. Display shows Saved.
   If Annually is selected, then the alarm will sound at the event's time.
7. Press Back to return to the previous menu level or to return to standby.

## Send agenda as a text message

1. Press Menu, scroll to Agenda and press Select.
2. Stored events are displayed. Scroll to the event you want and press Options.
3. Scroll to Send as a Text and press Select.
4. The event is displayed. Press Options to select Send option and enter a destination key.

## Delete agenda

1. Press Menu, scroll to Agenda and press Select.
2. Stored events are displayed. Scroll to the event you want and press Options.
3. Scroll to Delete Event and press Select.
4. Press Yes to confirm or No to cancel.
5. Press Back to return to the previous menu level or to return to standby.

## Delete all agendas

1. Press Menu, scroll to Agenda and press Select.
2. Stored events are displayed. Press Options.
3. Scroll to Delete All Events and press Select.
4. Press Yes to confirm or No to cancel.
5. Press Back to return to the previous menu level or to return to standby.

# 8. Calls lists

***IMPORTANT***

*To use Caller Display you must first subscribe to the service from your network provider. A quarterly fee may be payable.*

To ensure the caller's name is displayed, make sure you have stored the full telephone number, including the dialling code in the phonebook.

If the caller's number is stored in the phonebook, the name assigned to it is displayed.

If the number is unavailable, Unavailable will be displayed.

If the call is from an international number, International will be displayed.

If the call is from the operator, Operator will be displayed.

If the call is from a payphone, Payphone will be displayed.

If the call is from a ringback request, Ringback will be displayed.

## Caller Display

If you have subscribed to a Caller Display Service, you will be able to see your caller's number on your handset display (provided it is not withheld) prior to answering the call.

If your caller's name and number are stored in the phonebook and a name/number match is found, you will see the caller's name on the display instead.

## Calls lists

Each handset can hold details of up to 30 answered or unanswered calls and 20 dialled calls.

The caller's details are stored in a Calls list whether you answered the call or not. When the list is full, and a new call is received, the oldest entry will be deleted automatically.

## New calls alert

When you have missed calls, the display shows You have X new missed calls. If you press Back, the screen returns to standby and the icon is displayed.

## View new missed calls

1. When you see the new calls alert, press View. You can now scroll or through the Missed Calls list.
2. Press Options. Show Details is highlighted. Press Select to see the number, date and time of the call.
3. Press Back to return to the previous menu level or to return to standby.

### View and dial from a Calls list

1. Press Menu, scroll ⬇ to Calls Lists and press Select. Missed Calls is highlighted. Scroll ⬆ or ⬇ to choose Missed Calls, Received Calls or Dialled Calls.
2. Press Select. You can now scroll ⬆ or ⬇ through the list.
3. Press Options. Show Details is highlighted.
4. Press Select to see the caller's number, date and time of call.
5. Press Dial to call the number.
6. Press Back to return to the previous menu level or ◔ to return to standby.

### Copy a Calls list number to the phonebook

1. Press Menu, scroll ⬇ to Calls Lists then press Select. Missed Calls is highlighted.
   If required, scroll ⬆ or ⬇ to Received or Dialled Calls then press Select.
2. Scroll ⬆ or ⬇ to the entry you want and press Options.
3. Scroll ⬇ to Save Number. Press Select.
4. Enter a name then press OK. The number is displayed, press Save.

*If you need to edit the number, use* Clear *to delete any unwanted digits, then enter new ones using the keypad.*

5. Scroll ⬆ or ⬇ to the ringtone you want and press Select.
6. Press Back to return to the previous menu level or ◔ to return to standby.

*See "Entering names" and "Writing tips" on page 9.*

### Send a text message to a Calls list number

1. Press Menu, scroll ⬇ to Calls Lists then press Select. Missed Calls is highlighted.
   If required, scroll ⬆ or ⬇ to Received or Dialled Calls then press Select.
2. Scroll ⬆ or ⬇ to the entry you want and press Options.
3. Scroll ⬇ to Send Message. Press Select.
4. Write the message then press Options.
5. Send is highlighted. Then press Select. (You can save, insert a symbol, emoticon or template).
6. The number is pre-entered on the Send to screen, press Send to send the message.
7. Press Back to return to the previous menu level or ◔ to return to standby.

*See page 18 for more information on text messaging.*

### Delete an entry

1. Press Menu, scroll ⬇ to Calls Lists then press Select. Missed Calls is highlighted.
   If required, scroll ⬆ or ⬇ to Received or Dialled Calls then press Select.
2. Scroll ⬆ or ⬇ to the entry you want and press Options.
3. Scroll ⬇ to Delete Call. Press Select.
4. Press Back to return to the previous menu level or ◔ to return to standby.

### Delete all entries

You can delete all entries in an individual Calls list or all entries from all Calls lists.

1. Press Menu, scroll ⬇ to Calls List then press Select. Missed Calls is highlighted.
   If required, scroll ⬆ or ⬇ to Delete Calls press Select.
2. Scroll ⬆ or ⬇ to highlight Missed Calls, Received Calls, Dialled Calls or All Calls. Press Select.
3. Press Yes to confirm or No to cancel.
4. Press Back to return to the previous menu level or ◔ to return to standby.

## *9. Call Waiting*

You must subscribe to your network's Caller Display service for Call Waiting to work. A quarterly fee may be payable.

1. During a call, you hear a soft beep in the earpiece and the display shows the number of the caller or the name if it matches an entry in your phonebook. If these are not available, the display shows Call Waiting.
2. Press Ⓡ to put your current caller on hold and speak to the new caller.
3. Press Ⓡ again to switch between both callers (In some countries, it is required to dial R + 2).
4. Press ◔ to finish the current call or ◔ to end both calls.

## *10. Voicemail*

If you have subscribed to your network operator's voicemail messaging service, your handset can inform you when you receive new voicemail.

If you have new voicemail, You have new voicemail is displayed.

- Press Listen to dial the voicemail number preset on the handset. If your voicemail number is different to the number stored in the handset, you can manually dial your preferred voicemail number.
- Or press Back to listen to your voicemail at a later time. A reminder icon ✉ will be displayed.

MOTOROLA

# 11. Answering machine

Your D811 can digitally record up to 12 minutes of messages or up to 59 messages. Each message can last up to a maximum of 3 minutes. As well as recording incoming messages, you can record memos for other users.

You can operate your answering machine from:

- the base.
- the handset.
- remotely, from any other Touchtone™ telephone, see page 17.

*You will need to set the date and time (if you have not already done so) so that you will know when each message was received, see page 13. The default day and time setting is Monday 12.01 pm.*

## Base control keys

Press to turn the answering machine on/off
Press and hold to enter the outgoing message (OGM) selection mode

Press to play all stored messages
Press to pause or resume playback

Press to stop message playback

Skip to the next message during message playback
Select Answer Only OGM during OGM selection mode.

Replay current message
Press twice to skip back to previous message
Select Answer & Record OGM during OGM selection mode.

Delete current message during message playback
Press to delete personal OGM during OGM playback. The pre-recorded OGM is selected and played.

Increase speaker volume during message playback

Decrease speaker volume

*For more information on outgoing messages (OGM), see page 16.*

## Switch the answering machine on / off

1. Press Menu, scroll to Answer Machine and press Select.
2. Scroll to Answer On/Off and press Select.
3. Scroll or to highlight On or Off and press Select. When switched on, the handset display shows in idle.

*This can also be done via the base by pressing on the base.*

## Answer delay

Answer delay sets the number of times your D811 will ring before the answer machine picks up your call and starts playing the outgoing message.

You can change this setting to between 2–9 rings or Time Saver. The default setting is 6 rings.

1. Press Menu, scroll to Answer Machine and press Select.
2. Scroll to Answer Settings and press Select.
3. Scroll or to Answer Delay and press Select.
4. Scroll or to the setting you want and press Select.
5. Press Back to return to the previous menu level.

*For more information on Time Saver, see "Switch your answering machine on remotely" on page 18.*

## Switch message alert tone on / off

When you have new messages, with the audible message alert switched on, you will hear an audible alert once at the handset and the TAM base will beep every 10 seconds. The default setting is Off.

1. Press Menu, scroll to Answer Machine and press Select.
2. Scroll to Answer Settings and press Select.
3. Scroll or to Message Alert and press Select.
4. Scroll or to highlight On or Off and press Select.
5. Press Back to return to previous menu or key to return to standby.

## On-screen alert

When you have new answering machine messages, the icon is displayed along with You have X new messages. All new messages are indicated by a green dot.

1. Press Play. Or, scroll or the list of messages. Press Play to hear the highlighted message.

# Outgoing messages

The outgoing message is the message a caller first hears when the answering machine picks up their call. There are 2 prerecorded outgoing messages to choose from or you can record your own.

## Record your own outgoing message

Your D811 comes with two prerecorded outgoing messages, Answer and Record or Answer Only, but if you wish you can record your own.

### *ANSWER AND RECORD*

*The pre-set Answer and Record outgoing message, that allows your caller to leave a message, is "Hello, your call cannot be taken at the moment, so please leave your message after the tone".*

*Your Answer and Record outgoing message can be up to 3 minutes long and will replace the prerecorded message.*

### *ANSWER ONLY*

*The pre-set Answer Only outgoing message, where callers hear an announcement but cannot leave a message, is "Hello, your call cannot be taken at the moment and you cannot leave a message, so please call later".*

*When recording your Answer Only message, remember to advise your caller that they will not be able to leave a message.*

*Your Answer Only message can be up to 12 minutes long (maximum recording length) and will replace the pre-recorded message.*

*However, you should try to keep your message short to allow time for recording memos, or incoming messages when using Answer and Record mode.*

To record your outgoing message:

1. Press Menu, scroll to Answer Machine and press Select.
2. Scroll to Outgoing Message and press Select.
3. Record is highlighted, press Select.
4. Scroll or to Answer & Record or Answer Only and press Select.
5. The display shows Please speak after the tone.
6. After the tone, speak your message clearly into the handset then press Save or to end recording.
7. Your outgoing message is played back. If you want to delete it, press Delete during playback. If you press Save or wait for the message to play back, it will be saved.

## Outgoing message language

Change the language of your pre-set outgoing messages.

1. Press Menu, display shows Answer Machine and press Select.
2. Scroll to Answer Settings and press Select.
3. Language is displayed, press Select.

4. Scroll ▲ or ▼ to the language you want and press Select to confirm.

## Check or delete your outgoing message

Deleting a personal outgoing message automatically reinstates the prerecorded outgoing message.

You cannot delete a pre-recorded message.

1. Press Menu, scroll ▼ to Answer Machine and press Select.
2. Scroll ▼ to Outgoing Message and press Select.
3. Scroll ▼ to Play and press Select.
4. Scroll ▲ or ▼ to Answer & Record or Answer Only and press Select.
5. Press ▼ to Personal OGM and press Select.
6. The message is played. Press OK to stop playback or press Delete to delete a personal OGM.
7. Press Back to return to the previous menu level.

## Select outgoing message mode

Choose which outgoing message you want to be played to callers.

1. Press Menu, scroll ▼ to Answer Machine and press Select.
2. Scroll ▼ to Answer Settings and press Select.
3. Answer Mode is highlighted, press Select.
4. Scroll ▲ or ▼ to Answer & Record or Answer Only and press Select.
5. If there is a personal OGM saved, press ▲ or ▼ to Default OGM or Personal OGM and press Select. Your selection is confirmed. If there is no personal OGM saved the default OGM will be selected.
6. Press Back to return to the previous menu level.

## Record a memo

Memos can only be recorded via the handset.

1. Press Menu, scroll ▼ to Answer Machine and press Select.
2. Scroll ▼ to Record Memo and press Select.
3. The display shows Please speak after the tone.
4. After your hear the tone, speak your memo then press Save or # to end recording.
5. Your memo is played back. If you want to delete it, press Delete during playback. If you press Save or wait for the message to play back, it will be saved.
6. Press Back to return to the previous menu level.

## Call screening

When the answering machine is on and takes a call, you can use the loudspeaker to listen to the caller leaving a message. You can then identify the caller and decide whether to take the call in person.

1. When your D811 rings, wait for the answering machine to take the call. When the caller begins leaving a message, the display shows Recording. Press Screen to hear the caller.
2. To interrupt and speak to the caller directly, press Talk. Or, after the caller has hung up, and the display shows You have a new message, press Play to play new messages.
3. Press Back to return to the previous menu level.

*While screening, you can adjust the volume by pressing ▲ or ▼.*

## Message playback

Each message is played back with day and time of the call announced as well as the caller's number. The caller's number is displayed (if stored in the phonebook).

When a memo is played back, Memo is displayed on the handset.

1. Press Menu and scroll ▼ to Answer Machine. Press Select.
2. Play is highlighted. Press Select to choose which messages you want to play or scroll ▼ to Play All and press Select to play all messages.
3. Press Talk to switch between the earpiece and handset loudspeaker.
   During playback press Options then scroll ▲ or ▼ to: Pause, Repeat Message, Skip Forward, Skip Backward, Delete.
4. Press Select to choose the highlighted option. At the end of playback, press Back to return to the previous menu level.

***KEYBOARD SHORTCUTS***

*During playback:*

① *To pause*

② *To resume*

③ *To repeat message*

④ *To play previous message*

⑤ *To delete current message*

⑥ *To play next message*

## Delete all old messages

Answering Machine messages that are not deleted are automatically saved.

New / unplayed messages cannot be deleted.

1. Press Menu, scroll ▼ to Answer Machine and press Select.
2. Scroll ▼ to Delete Messages and press Select.
3. Display shows Delete all old messages? Press Yes to confirm or No to cancel.
4. Press Back to return to the previous menu level.

***MEMORY FULL***

*If the memory is within 10 seconds of becoming full while a caller is leaving a message, they will hear, "Please complete your message within 10 seconds". If they are still talking when the memory becomes full the caller hears, "Thank you for calling", and the machine will hang up.*

*The OGM will set to Answer Only. You must delete messages before your D811 can record new messages.*

# Remote access

You can operate your answering machine from any Touchtone™ phone by calling your D811 and entering a 4 digit security code.

## Switch remote access On or Off.

1. Press Menu, scroll ▼ to Answer Machine and press Select.
2. Scroll ▼ to Answer Settings and press Select.
3. Scroll ▲ or ▼ to Remote Access and press Select.
4. Scroll ▲ or ▼ to highlight On or Off and press Select.
5. Press Back to return to previous menu or ↩ key to return to standby.

## Change the remote access PIN

1. Press Menu, scroll ▼ to Answer Machine and press Select.
2. Scroll ▼ to Answer Settings and press Select.
3. Scroll ▲ or ▼ to Remote Access and press Select.
4. Scroll ▲ or ▼ to highlight Set Remote PIN and press Select.
5. Enter the Old 4-digit PIN and press Save. (Default setting = 0000)
6. Enter the new 4-digit Pin and press Save.
7. Enter the new PIN again and press Save.
8. Press Back to return to previous menu or ↩ key to return to standby.

*It is advisable to make a note of your new PIN code and keep it somewhere safe.*

*This PIN is different from the System PIN used when resetting the unit or when registering/de-registering handset.*

MOTOROLA

## Switch your answering machine on remotely

If you forget to switch your answering machine on, you can do it remotely from another phone.

1. Dial your telephone number and let it ring. After 20 rings you will hear your outgoing message.
2. Press *, then enter your security code. (Default setting = 0000)
3. Press and your answering machine will switch on ready to answer incoming calls.

## Time saver

When you ring in to access your messages remotely, if your answering machine is set to time saver and you have new messages it will answer after 2 rings, if you do not have any new messages, it will answer after 6 rings. This means you can hang up after 3 rings knowing you have no new messages, saving you time and the cost of the call.

You cannot use this feature if you have certain network features active as the call will be intercepted before the 20 rings.

## Play messages

1. Dial your phone number. When you hear your outgoing message, press .
2. Enter your 4 digit PIN. (Default setting = 0000)
3. Use the keypad to operate your answering machine:

| | |
|---|---|
| | To hear main menu |
| | To play messages |
| | To play new messages |
| | To skip back during messages |
| | To delete during messages |
| | To skip forward during messages |
| | To set to answer only or answer and record |
| | To record a new outgoing message |
| | To set answer off |
| | To set answer on |

If you have any new messages they will be played after you have entered your security PIN code.

If you enter an incorrect PIN code you will hear 'Incorrect security code. Please enter your security code'. You can try entering the code again. If it is still incorrect you will hear the voice prompt and your D811 will hang up.

# 12. Text messaging

Welcome to the text messaging Service on your D811. Your D811 can send and receive text messages from participating mobile networks and compatible landline telephones in the RSA.

**IMPORTANT**
You must subscribe to your Network Provider's Caller Display and SMS Messaging services so that you can use text messaging and you must not withhold your telephone number.

The Telkom Caller Services required are IdentiCall and Home SMS. Call 10219 for further details.

## Subscribe to the text messaging service

When you send your first text message from your D811 you will automatically be registered for the service.

If you have Set-Up problems, please check with your Network provider.

## Send a text message

If you are writing a text and you receive a call, the text will be displayed again when Write Message is selected.

1. Press Menu, Text Messaging is displayed, press Select.
2. Write Message is highlighted. Press Select.
3. Use the keypad to enter your message.
4. Press Options.

| | |
|---|---|
| Send is highlighted | Press Select to send the message. Enter the phone number or press Search to open the phonebook then scroll to the number you want and press Select. Now press Send. |
| Or scroll or to: | |
| Save | Press Select to save the message in the Drafts folder. |
| Insert Symbol | Press Select. The symbol table is displayed. Press or to highlight the symbol you want then press Insert. |

| | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| . | , | - | ? | ! | ¡ | ¿ | ' | @ | : | ; | |
| / | " | ( | ) | _ | + | & | % | * | = | < | |
| > | £ | € | $ | ¥ | ¤ | \ | ~ | # | § | | |

| Φ | Γ | Λ | Ω | Π | Ψ | Σ | θ | Ξ | | |
|---|---|---|---|---|---|---|---|---|---|---|

Insert Emoticon — Press Select. The Emoticon table is displayed. Press ▲ or ▼ to highlight the Emoticon you want then press Insert.

Insert Template — Press Select. The list of templates is displayed. Press ▲ or ▼ to highlight the Template you want then press Insert.

5. When sending a message, the display shows Sending Message then Message Sent.

***WRITING TIPS***

*Press Clear to delete incorrect characters.*

*Use ▲ or ▼ to move the cursor through the text, if you want to insert/delete text.*

***UPPER & LOWER CASE***

*Press # to switch between upper case ABC, lower case abc letters and numbers.*

*Maximum number of characters in a text message is 160. The display shows a character countdown from 160 down to 0 (Unless message size is set to 612 characters).*

*If the text is unsuccessful, the message Message Sending Failed! will be displayed.*

*In order to send and receive text messages you must not withhold your number.*

## Standard text entry

With standard text entry you can enter a word by pressing each letter button a number of times to display the character you want on the screen. For example, to write the word “Hello”, press 4 twice, 3 twice, 5 three times, 5 three times and 6 three times.

## Receiving and reading text messages

Your D811 can store up to a total of 50 short messages across all handset Outboxes, Drafts boxes and Inboxes.

When you receive a new text message, the icon is displayed along with You have X new messages.

***DO YOU HAVE TWO TEXT PHONE BASES CONNECTED TO THE SAME PHONE LINE?***

*If you have two text phone base stations plugged into one line, you are likely to experience problems receiving text messages. Normally, only one SMS enabled base unit (DECT or cordless) can be plugged into any line.*

*If you do want to use two base units and still receive written text you must delete receive service centre number from one of the base stations. To do this on your D811, see page 20.*

*This will allow you to send text via either base station but texts will only be received on the product with the active receive centre number.*

*If the base unit with the active receive centre number is a DECT product then all handsets registered to will be able to receive text messages.*

***MEMORY FULL ALERT***

*If the text mailboxes are full when you attempt to write a new message the display shows Memory Full Delete Messages. You must delete messages before you can write and send a new one.*

## Read a new message

Received messages are stored in the Inbox.

1. The Inbox is opened and the list of messages displayed. If you press Back the message is stored in the Inbox for reading later.
2. In the Inbox scroll ▲ (to more recent messages) or ▼ (to earlier list of messages) through the list of messages.
3. Highlight the message you want to read and press Read or press Back to return to Text messaging menu.
4. Press ⏻ to return to standby.

## Read, forward, delete, view and save numbers of texts in the Inbox

When you see the new message alert, if you press Back the message is stored in your Inbox so you can read it later.

1. To open the Inbox, press Menu, Text Messaging is displayed. Press Select.
2. Scroll ▼ to Inbox and press Select.
   If you have new messages (indicated by a green dot), you will go straight to the Inbox, if not scroll ▼ to Inbox and press Select.
3. Scroll ▲ or ▼ to the message you want and press Read. Scroll ▲ or ▼ through the message.
4. Press Options and scroll ▲ or ▼ to:

Reply — Press Select. Write your reply then press Options and select Send.

Forward — Press Select. The message is displayed. Press Options. Display highlights Send. Press Select and enter a number or search for the number then press Send.

Message Details — You can see who sent the message and then call them. Press Select the sender’s number is displayed. Press Dial if you want to call the number.

Use Number — To call the sender, press Select. The display shows Call. Press Select to call the sender OR to save the number, scroll ▼ to Save and press Select. Enter a name and press OK, edit the number if required then press Save. Scroll ▲ or ▼ to the ringtone and press Select. The number is saved in the phonebook.

Delete — Press Select. Press Yes to confirm or No to cancel.

## Edit or send texts in the Drafts box

If you save a message to complete or send later it will be stored in the Drafts box. Only one message can be saved in each user’s Drafts box.

1. To open the Drafts box, press Menu, Text Messaging is displayed. Press Select.
2. Scroll ▼ to Drafts and press Select.
3. Press Edit to edit your message content.
4. Press Options and scroll ▲ or ▼ to Send, Save, Insert Symbol, Insert Emoticon and Insert Template.
5. When sending a message, the display shows Sending Message then Message Sent.

## Forward or delete texts in the Outbox

Your D811’s outbox is like a redial list. It holds a copies of up to 5 sent messages. When the Outbox is full, a new message replaces the oldest.

1. To open the Outbox box, press Menu, Text Messaging is displayed. Press Select. Scroll ⓓ to Outbox and press Select.
2. Scroll ⓐ or ⓓ to the message you want and press Read. Scroll ⓐ or ⓓ through the message.
3. Press Options and scroll ⓐ or ⓓ to:

| | |
|---|---|
| Forward | Press Select. The message is displayed. Press Options. Display highlights Send. Press Select and enter the number or press Search to search the phonebook. When the number is entered, press Send. |
| Delete | Press Select then press Yes to confirm or No to cancel. |

4. Press ⓒ to return to standby.

## Edit templates

You can set the templates to your preferred message, up to a maximum of 32 characters. You can store up to 3 templates

1. Press Menu, Text Messaging is displayed. Press Select scroll ⓓ to Templates and press Select.
2. Scroll ⓐ or ⓓ to the template you want and press Options.

| | |
|---|---|
| Edit | Press Select. Press Clear to delete characters. Enter your template text and press Save. |
| Delete | Press Select. Press Yes to confirm or No to cancel. |

3. Press ⓒ to return to standby.

*If you delete a template without replacing the text it is marked as* Empty.

## Deleting texts

1. Press Menu, Text Messaging is displayed. Press Select scroll ⓓ to Delete Messages and press Select.
2. Scroll ⓐ or ⓓ to Inbox, Drafts, Outbox or All Messages and press Select.
3. Press Yes to confirm or No to cancel.
4. Press Back to return to standby.

*Selecting* All messages *will delete all messages stored in your Inbox, Outbox and Drafts box.*

# Service Centre numbers

To send and receive text messages you need the telephone number of your Network's text Centre. If you accidentally delete the Outgoing or Incoming Service Centre numbers you will need to re-enter them in order for your text Service to work. You can enter up to 4 Service Centre numbers – two incoming and two outgoing.

*If you have more than one 'Server Centre' stored on your D811 you will need to select which one you want to use for sending (see next section).*

## Add or change Service Centre numbers

1. Press Menu, Text Messaging is displayed. Press Select, scroll ⓐ or ⓓ to Text Settings and press Select.
2. Service Centres is highlighted press Select.
3. Scroll ⓐ or ⓓ to Receive Centres or Send Centre and press Select.
4. Scroll ⓐ or ⓓ to Receive Centre 1 or Receive Centre 2, or Send Centre 1 or Send Centre 2 and press Select.
5. Enter the number for the centre and press Save.
6. Press Back to return to the previous menu level. To return to standby, close the cover or press ⓒ.

## Set send centre

1. Press Menu, Text Messaging is displayed. Press Select. Scroll ⓐ or ⓓ to Text Settings and press Select.
2. Service Centres is highlighted press Select.
3. Press Select again to choose Set Send Centre.
4. Scroll ⓐ or ⓓ to Receive Centre 1 or Receive Centre 2 or Send Centre 1 or Send Centre 2 and press Select.
5. Press Back to return to the previous menu level.

## Message alert tone

When you receive a text message, the message alert tone will sound. These beeps can be switched on or off.

1. Press Menu, Text Messaging is displayed. Press Select. Scroll ⓓ to Text Settings and press Select.
2. Scroll ⓓ to Message Alert and press Select.
3. Scroll ⓐ or ⓓ to On or Off and press Select.
4. Press Back to return to the previous menu level.

## Set message size

A standard text message is 160 characters long. You can set a message to be up to 612 characters and the message will be sent as up to 4 linked messages each up to 160 characters long.

1. Press Menu, Text Messaging is displayed. Press Select. Scroll ⓓ to Text Settings and press Select.
2. Scroll ⓓ to Message Size and press Select.
3. Scroll ⓐ or ⓓ to highlight 160 or 612 characters, then press Select.
4. Press Back to return to the previous menu level.

# User areas

Your D811 is pre-set to make all text messages available to every user, with all messages sent from and received at a 'Common Box'.

To keep your messages private, you can set up to 4 PIN protected personal user areas (sub-addresses). Each personal user area has its own Inbox and Outbox which are only accessible when the correct PIN is entered.

You can also keep a common box sub address for incoming messages that do not need to be kept private.

## Add a user mailbox

If you set-up personal user boxes you must tell people your user area number. They must put the relevant user area number at the end of your telephone number when they send you a text message. If they do not include the user area number, the messages will be stored in the common box and will be accessible to all users of your D811.

The mailbox number can only be any number from 0-9 but must not be the same as another user's mailbox number or the common or public box number.

1. Press Menu, Text Messaging is displayed. Press Select. Scroll ⓓ to Text Settings and press Select.
2. Scroll ⓓ to Users and press Select.
3. User 1 is highlighted. Scroll ⓐ or ⓓ to select another User.
4. Press Options. Edit is highlighted. Press Select.
5. Enter the user name (up to 8 characters) and press Save.
6. Use the single digit mailbox number displayed or enter your own single digit mailbox number then press Save.
7. Enter a 4-digit mailbox PIN and press Save.
8. Enter the password again and press Save.
9. Press Back to return to the previous menu level.

## Open and read a mailbox text

Once mailboxes have been set, when you open the Text Messaging menu, the mailboxes in use will be displayed. You can open the General User Mailbox without any password but each user area requires you to enter the 4-digit password PIN.

1. The display shows You have X new messages.
2. Press Read. The mailboxes are displayed. Mailboxes with new messages are marked with green dots.
3. Scroll ⓓ to the mailbox you want and press Select.
4. Enter the mailbox 4-digit PIN and press OK.
5. Scroll ⓐ or ⓓ to the message you want and press Read.

Or

1. If you have previously pressed Back, the display shows .
2. Press Menu, the text icon is displayed. Press Select. Mailboxes with new messages are marked with green dots.
3. Scroll to the mailbox you want and press Select.
4. Enter the mailbox 4-digit PIN and press OK.
5. Scroll to Inbox and press Select.
6. Scroll or to the message you want and press Read.

### Edit a user mailbox

1. Press Menu, Text Messaging is displayed. Press Select. Scroll to the mailbox you want to edit and press Select.
2. Enter the 4 digit mailbox password PIN and press OK.
3. Scroll or to Text Settings and press Select.
4. Scroll or to Users and press Select.
5. Scroll or to the user mailbox you want to edit and press Options.
6. Edit is highlighted, press Select.
7. Enter the current mailbox PIN and press OK.
8. Enter the new name and press Save.
9. Enter the new one-digit mailbox number and press Save.
10. Enter the new 4-digit mailbox password and press Save.
11. Re-enter new 4-digit the password and press Save.
12. Press Back to return to the previous menu level or to return to standby.

### Delete a user mailbox

1. Press Menu, Text Messaging is displayed. Press Select. Scroll to the mailbox you want to edit and press Select.
2. Enter the 4 digit mailbox password PIN and press OK.
3. Scroll or to Text Settings and press Select.
4. Scroll or to Users and press Select.
5. Scroll or to the user mailbox you want to delete and press Options.
6. Scroll to Delete and press Select.
7. Press Yes to confirm or No to cancel.
8. Enter the current mailbox PIN and press OK.
9. Press Back to return to the previous menu level or to return to standby.

### Set common mailbox sub address

The default sub-address setting is 9.

1. Press Menu, Text Messaging is displayed. Press Select.
2. Scroll or to Text Settings and press Select.
3. Scroll to Mailbox Number and press Select.
4. Enter the single digit mailbox number you want and press Save. If you enter a number already in use, you hear an error beep. Enter a different number.
5. Press Back to return to the previous menu level or to return to standby.

## 13. Using additional handsets

You can use up to five D811 additional handsets with your D811 base to extend your phone system without needing to install extension sockets for each new phone.

Your D811 handset can also be registered to up to 3 other bases. You can then select the base you would prefer to use.

If you have purchased a D811 multiple pack any additional handsets come pre-registered to the base.

If you have purchased an additional handset separately you must register it to your D811 base before it can be used.

### Registering an additional handset

At the base:

1. Press and hold for 2 seconds until the base Power starts flashing. The base will remain in registration mode for 90 seconds.

At the handset:

1. If the handset is new and the display shows Please Register. Press Menu. Scroll to Registration. Press Select.
   Or
   If the handset has already been registered to another base the standby display is shown. Press Menu, scroll or to Registration and press Select.
2. Register Handset is highlighted. Press Select.
3. Bases are displayed. If necessary, scroll or to a new base you wish to register your D811 handset to and press Select.
4. Enter the system PIN and press OK. (Default setting = 0000)
5. The display shows Searching Base X (where X is the chosen base number) then Handset Registered.
   The handset is automatically assigned the next available handset number.

*If registration is not successful first time, please repeat the process again in case the base registration period ran out of time.*

*If there are already 5 handsets registered to the base, the registration will fail. You must de-register another handset before you can register the new one.*

### Select a base

If your D811 handset is registered to more than one base, you can select which base to use.

1. Press Menu, scroll or to Registration and press Select.

2. Scroll ⬇ to Select Base and press Select.
3. All base numbers are displayed. (In use) is added to bases where the handset was previously registered to. Scroll ⬆ or ⬇ to the base you want and press Select.
4. Display shows Searching Base.... then the standby display for that base.

## De-register a handset

Use one handset to de-register another. You cannot de-register the handset you are using.

1. Press Menu, scroll ⬆ or ⬇ to Registration and press Select.
2. Scroll ⬇ to De-register and press Select.
3. Enter the system PIN and press OK. (Default setting = 0000)
4. Scroll ⬆ or ⬇ to the handset you want to de-register and press Select.
5. Press Yes to confirm or No to cancel.
6. Press Back to return to the previous menu level or ↩ to return to standby.

# *14. Help*

**Phone does not work**
- Have you installed the batteries correctly?
- Check that the mains power is correctly connected.

**No dial tone**
- Is the telephone cord of the base plugged into the phone socket?
- Check that the mains power is correctly connected to the base and to the handset charger(s).
- Only use the telephone cord supplied with the phone.

**Cannot dial out or receive calls**
- Check that the mains power is correctly connected.
- The batteries may need recharging.
- Has there been a power cut? If so, place the handset back on the base for 10 seconds and try again. If it still does not work disconnect the batteries and mains power for 10 minutes, then reconnect and try again.

**You have a dial tone, but the phone will not dial out**
- You may need to change the dial mode from tone to pulse, see page 12.
- If you are connected to a switchboard, check whether you need to dial an access code.

**Handset does not ring**
- The ringer volume may be switched off, see page 11.
- Check that the mains power is correctly connected.
- Check that the line cord is connected.
- Make sure the handset is registered to the base, see page 21.

**No display**
- The batteries may be flat, dead or incorrectly inserted. Recharge or replace the batteries.

**Y icon flashes**
- Is the handset registered correctly to the base, see page 21.
- Check that the mains power is correctly connected.
- Check that the handset is within range of the base.
- The batteries are low, place the handset on the base/ charger to recharge.

**▭ icon not scrolling**
- Try cleaning the charging contacts.
- Check that the mains power is correctly connected.

**You hear the busy tone when you press ✉.**
- Make sure the handset is in range of the base.
- Another handset registered to your D811 base may be on the line.

**Answering machine does not record any messages**
- The memory may be full. Play and delete old messages, see page 17.

**Answering machine messages have the wrong date and time**
- Have you set the date and time? See page 13.

**No Caller Display number/name displayed**
- Have you subscribed to a Caller Display service from your network provider? See page 14.
- The caller may have withheld their number.
- An exact name/number match was not found in your directory. Check that you have stored the full STD dialling code.

**Cannot register a handset to a base**
- You can register a total of 5 handsets to your D811 base and you can register your D811 handset to up to 4 bases. Check that you have not exceeded the limits.
- Check that you have entered the correct PIN number (default PIN 0000).
- Check that you are at least one metre away from other electrical equipment to avoid interference when registering.

**Base unit does not ring, but the lights are on**
- Have you connected the telephone line correctly?
- Is the base ringer set to off?
- You may have a faulty line or socket. Try using another socket or line.

**Buzzing noise on my phone or on other electrical equipment nearby**
- Sometimes your D811 can interfere with other electrical equipment if it is placed too close. It is recommended that you place your D811 at least one metre away from electrical appliances or metal obstructions to avoid any risk of interference.

## Possible problems with text messaging

**Text messages cannot be sent and screen displays** Message Sending Failed
- The base station power supply or telephone line cord might not be properly connected. Check that the base station power supply is plugged into the mains socket and switched on and that the telephone is plugged into the telephone wall socket.

- There might be a fault on the line. Check your telephone line is working properly.
- You might have deleted the server number in error. See page 20 for instructions on how to enter the number.

**Cannot send text**
- The send and receive service center numbers are pre-programmed. If you need to change them, please refer to “Add or change Service Centre numbers” on page 20 or contact your service provider.

**Cannot receive text**
- You will not be able to receive text messages until you have first sent a message. The first message sent registers you with the text service.
- More than one text messaging product is plugged into the line. Remove other products.
- Check service centre number is correct.
- Ensure you have subscribed to a Caller Display service and that it is active. You can check this by noting if your phone displays your caller’s number when you receive an incoming call.
- If you are using personal user areas please ensure you have given people your user area number and that they are entering it to the end of your telephone number when sending you a text message.

**You keep hearing an error beep**
- You have pressed the wrong button in a sequence. Check the prompts in the display or refer to instructions in this user guide.

# 15. General information

***IMPORTANT***
*This equipment is not designed for making emergency telephone call when the power fails. Alternative arrangements should be made for access to emergency services.*

*This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.*

## Safety information
- Only use the power supply suitable for the D811 range. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone.
- Use only the approved rechargeable batteries supplied.
- Do not open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks.
- Radio signal transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/ intensive care medical equipment.
- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.
- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close.
  It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

## Cleaning
- Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe.
  Never use household polish as this will damage the product.
  Never use a dry cloth as this may cause a static shock.

## Environmental
- Do not expose to direct sunlight.
- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

## Product disposal instructions
The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimize the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

### *Product disposal instructions for residential users*
When you have no further use for it, please remove any batteries and dispose of them and the product per your local authority’s recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

## Warranty Information
The authorized Motorola dealer or retailer where you purchased your Motorola product will honour a warranty claim and/or provide warranty service.

Please return your radio to your dealer or retailer to claim your warranty service. Do not return your telephone to Motorola. In order to be eligible to receive warranty service, you must present your receipt of purchase or a comparable substitute

proof of purchase bearing the date of purchase. The telephone should also clearly display the serial number. The warranty will not apply if the type or serial numbers on the product have been altered, deleted, removed, or made illegible.

### What Is Not Covered By The Warranty

- Defects or damage resulting from use of the Product in other than its normal and customary manner or by not following the instructions in this user manual.
- Defects or damage from misuse, accident or neglect.
- Defects of damage from improper testing, operation, maintenance, adjustment, or any alteration or modification of any kind.
- Breakage or damage to aerials unless caused directly by defects in material or workmanship.
- Products disassembled or repaired in such a manner as to adversely affect performance or prevent adequate inspection and testing to verify any warranty claim.
- Defects or damage due to range.
- Defects or damage due to moisture, liquid or spills.
- All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal use.
- Products rented on a temporary basis.
- Periodic maintenance and repair or replacement of parts due to normal usage, wear and tear.

### Service Enquiries

For any service or product information queries relating to this telephone, please call or SharedCall number 08602HELPU (08602 4357 8) or visit our website on www.phones4telkom.co.za

## Technical Information

### How many telephones can I have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your D811 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Any additional handsets and chargers that you register have a REN of 0.

### Declaration of Conformance

Hereby, Motorola declares that this D811 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The Declaration of Conformance for the D811 is published on the website: http://www.motorola.com/eu/radios/technicaldocumentation

### Inserting a pause

With some switchboards, after dialling the access code you may have to wait for a moment while the switchboard picks up an outside line so you will need to enter a pause in the dialing sequence.

Press and hold to insert a pause (P) before entering the telephone number.

You may also need to enter a pause when storing international numbers or charge card numbers.

### Recall

You may need to use the recall function if you are connected to a switchboard/PBX (Private Branch Exchange), contact your PBX supplier for further information.

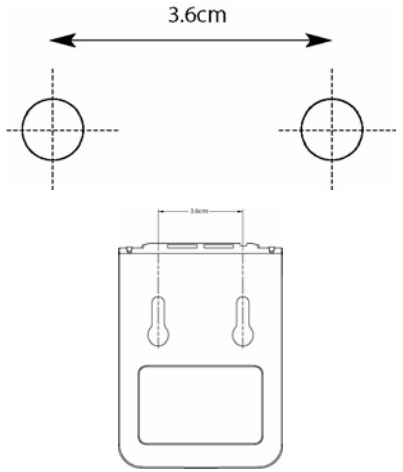
## 16. Wall mounting

**IMPORTANT**

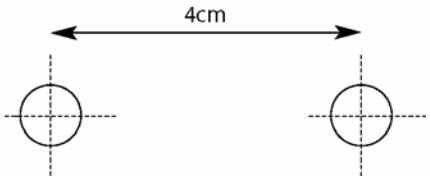
Before you wall-mount your D811, check that you are not drilling into any hidden wiring.

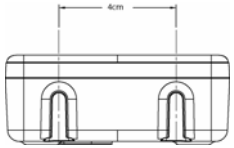
Before you drill, make sure the power and telephone line cables will reach the sockets.

1. Use the following templates to mark the drilling locations.
- To wall-mount the base, drill two holes in the wall 3.6cm apart horizontally using an 8mm drill bit.

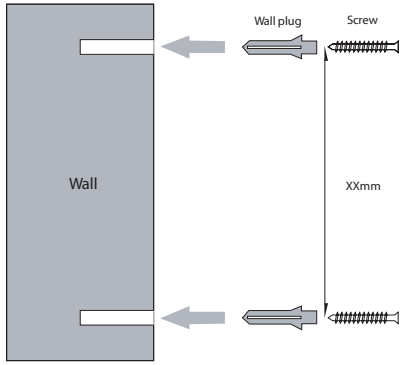


- To wall-mount the charger, drill two holes in the wall 4cm apart horizontally using an 8mm drill bit.




2. Insert the wall plugs if necessary, then insert the screws leaving about 5mm protruding from the wall on which to hang the phone.




3. Pull the base/charger out of the stand and slot the holes on the back of the base over the screw heads and gently pull the base/charger down to make sure it is securely in place.